

Warranty Certificate

Certificate nr.: **AMBROMETALS.XXX6.000**

15 YEARS

COASTAL WARRANTY

EuraTex 2L HDP Protec, all colours



LIMITED WARRANTY ON PAINTED SURFACE

Euramax Coated Products offers a warranty on the painted surface for the period of 10 years for coastal projects (between 100 and 1.500 meters from the coast), (starting on the date of initial shipment by Euramax) according to the specifications and guidelines mentioned in the attached document for the project described here-under.

LIMITED WARRANTY ON ALUMINIUM SUBSTRATE

Ambro Metals Ltd offers a warranty on the aluminium substrate for the period of 15 years for coastal projects (between 100 and 1.500 meters from the coast), (starting on the date of delivery from Ambro Metals Ltd to the original installer in New-Zealand) according to the specifications and guidelines mentioned in the attached document for the project described here-under.

Customer name	Ambro Metals 14 Timothy P1, 1026 Avondale New-Zealand
Project	For all projects in Australia and New-Zealand, with a maximum project size of 1.000 m ² and over 100 meters from the coast. <i>Projects above 1.000 m² size or within 100 m from the coast require a separate warranty application and will be granted per individual project.</i>
Installation	Installing company and date
Orders	Valid for sales orders delivered at Ambro in 2023, 2024 and 2025 in EuraTex HDP 2L Protec.

Ambro Metals : Signature Date : Mr. / Mrs.	Euramax Architectural Products BV :  Date : August-2024 Mr. / Mrs.
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Limited Warranty conditions

This warranty statement (Limited Warranty), as issued by Euramax Architectural Products (Euramax), applies exclusively to substrates and coatings of Euramax products that are applied as roof and façade cladding. All information in this document is in addition to the terms and conditions described in our General Terms and Conditions of sale and delivery, which Terms and Conditions shall apply with respect to this Limited Warranty. However, to the extent there is a conflict between such Terms and Conditions and this Limited Warranty, this Limited Warranty shall control.

This Limited Warranty is exclusively for the customer that has purchased the product directly from Euramax. Accordingly, this Limited Warranty is non-transferable and automatically terminates upon the transfer of the products to any individual or entity. "Transfer" means (i) transfer of the products along with property on which the Products are installed, or (ii) transfer of the products detached from any property. The Limited Warranty is subject to the terms, conditions, remedies and legal rights described below:

Product

This Limited Warranty concerns pre-painted aluminium as supplied by Euramax in accordance to the following norms:

- Coating EuraTex 2L HDP Protec
- Substrate EN 1396 + EN 485

Limited Warranty on aluminium substrate

Ambro Metals Ltd guarantees that during the Limited Warranty period the aluminium substrate will not mechanically malfunction due to breakage, corrosion or frost for a period of 15 years if installed in compliance with the conditions in this warranty document.

Limited Warranty on painted surface

This Limited Warranty applies only on the side of the product directly exposed to the weather. As such the original paint surface that is directly exposed to the elements will not peel, blister, chip, check or crack (except for the minor cracking that may occur on edges or break bends at the time of fabrication over no more than 5% of the total surface over the technical warranty period). This is subject to the exception of deviations ascribable to a bending radius less than that recommended by Euramax (see Bend radii recommendations). When installed in the absence of standing water, the product will have a uniform and controlled color and gloss evolution, under the same exposure, without affecting the aesthetics of the building.

Start date

The Limited Warranty period shall commence on the date of Euramax's initial shipment of the product. The date on the delivery note of initial supply of the product from Euramax to its customer is the recognized start date of the Limited Warranty period.

Installation date after delivery

The product has to be installed on the project within 12 calendar months after shipment from Euramax production facilities for the Limited Warranty to apply.

Maintenance

Cladding and roofing must be inspected and properly maintained twice per year in accordance with Euramax's "Inspection, maintenance and repair guidelines" in order for your Limited Warranty to apply. Fully documented and corroborative cleaning records must be kept during the Limited Warranty period and provided to Euramax when exercising your Limited Warranty rights.

Notification

Euramax has to be notified in writing by the customer (Original Equipment Manufacturer) of a claim within 30 days of the initial identification of any defect indicating a potential failure of the product meeting the specified performance criteria and, for any single area, before 2.5% or 200m², whichever is the less, is adversely affected. Notification must include proof of the origin of the product including tracking information on the manufacturing and installation of the product. Time is of the essence, and the failure to make a Limited Warranty claim within this period will eliminate your right to make that claim.

Inspection

Euramax shall be given opportunity(ies) to inspect the Euramax coated roofing or cladding that the customer is claiming to be defective.

Corrective action

At no time does this Limited Warranty confer upon the customer or any other party the right to proceed with refinishing, repair, replacement or restoration, without written notice and agreement by a duly authorized officer of Euramax. Any such work undertaken shall result in this Limited Warranty becoming null and void.

If, after inspection of the product, Euramax determines the claim is valid, Euramax shall refinish, repair, replace by the same or equivalent coating or refund a percentage of the invoice value of the defective product to a maximum of the full purchase value, at Euramax's sole option and as further described below. All corrective Limited Warranty work will be performed by Euramax or a contractor authorized by Euramax. Any color variance between the replacement or repainted product and the originally installed product due to normal weathering shall not be considered a defect.

The Limited Warranty period applicable to refinished or repaired products shall be limited to the unexpired period of the originally installed product.

Should Euramax, in order to fulfill its obligations hereunder, replace the products or parts thereof, then the replaced products or parts shall become its property.

In the event of the non-, improper- or late fulfillment by the customer of any obligation arising from the agreement concluded with Euramax or an agreement related thereto, Euramax shall not be obligated to honor the Limited Warranty or otherwise pay compensation of any kind in connection with the agreements.

Limited Refund for semi-coastal environment (within 100 and 1.500 meters from the coast)

The Limited Warranty on Paint type is 10 years. During these 10 year period after the delivery date, the Limited Warranty value will be equivalent to a maximum of 100% of the purchase price of the Euramax coated product.

Notwithstanding the refund schedule above, Euramax shall determine in its sole discretion what corrective action or remedy will be available under the Limited Warranty.

Euramax reserves the right to stop or modify its product lines and coating colors. If the original product is no longer available, Euramax may, at its option, either substitute a product or coating of equal value and quality or refund the purchase price of the defective product.

The customer must maintain the confidentiality of any commitments made or corrective actions taken by Euramax as such related to the Limited Warranty.

TO THE EXTENT NOT PROHIBITED BY LAW, AND EXCEPT AS STATED HEREIN: (i) REFINISHING, REPAIR, REPLACEMENT AND/OR REFUND SHALL BE YOUR **SOLE AND EXCLUSIVE REMEDY** IF THE PRODUCTS ARE DEFECTIVE; (ii) EURAMAX DISCLAIMS ALL EXPRESS, IMPLIED, OR STATUTORY WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT; AND (iii) EURAMAX DISCLAIMS LIABILITY FOR ANY DAMAGES OR LOST PROFITS OF ANY KIND, INCLUDING, BUT NOT LIMITED TO DIRECT, INDIRECT, SPECIAL, GENERAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, REGARDLESS OF THE THEORY OF LIABILITY, EVEN IF EURAMAX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Exclusions

The following shall be excluded from Limited Warranty coverage.

- Damage or deterioration caused by fire, lightning, flood, explosion, abnormal winds, earthquake, acts of war, terrorism, misuse, negligence, riots, civil commotion / radiation, falling objects, vandalism, exposure to corrosive atmospheres, natural disasters not otherwise named, acts of God, and other extraneous causes or aggressive atmospheres.
- Damage to the product due to fabrication by panel manufacturer, handling by erectors/installers, storage (out of Euramax premises), or transportation (out of Euramax responsibility).
- Damage to the product that is subject to any kind of insurance.
- Damage due to fabrication and / or installation of the coated material.
- Damage due to non-uniform fading and color changes if they resulted from coated surfaces being unequally exposed to sunlight and weather sources.
- Products that have been installed or are used and/or consumed at a location situated within a radius of 100 meters of a salt-water environment or installations within a radius of 1.500 meters that discharge chemical substances and/or other corrosive substances. This provision shall also apply should a situation as referred to in this sub clause arise due to a change in circumstances.
- Surfaces that have been re- or post painted; touched up and/or repaired.
- Surface areas that have a less than 5° degree pitch and areas subject to ponding of water or that otherwise are subject to retention of water or other contaminants, including direct or indirect contact to corrosive materials.
- Surface areas that accumulate dirt or debris and that are not exposed to washing by rainfall, unless for every section, maintenance records show that these areas have been adequately washed in accordance with Euramax maintenance guidelines at least once per year.
- Damage from misuse, unauthorized modification, or neglect, including impact of foreign objects.
- Damage from contact or direct exposure to chemicals, copper, steel, or other corrosive or degrading substances.
- Damage from defects in, failure of, or harm to any structure to which the products are attached.
- Property damage allegedly caused or affected by the products.
- Personal injury arising from contact with or exposure to the products.
- Products that have been used for any purpose other than as specified in their instructions.
- Products that have been removed or reinstalled after their initial installation.
- Any products not manufactured by Euramax.
- Any cost other than refinishing, repair, replacement or refund of products with defective coating materials or workmanship as specified in this Limited Warranty.

Miscellaneous

- No representative of Euramax or other individual has authority to make representations other than those stated herein and you should not rely on any such representations to the extent that they contradict or exceed the representations made herein.
- This Limited Warranty is governed by Dutch Law, excluding its conflict of laws rules (as further described in the General Terms and Conditions of sale and delivery).
- Damages claimed as a result of any breach of this Limited Warranty shall be limited to the remedies contained herein.

Enclosure 1: Inspection, Maintenance and Repair Guidelines

Scope

This recommendation covers procedures for cleaning and maintaining coated aluminium roof covering and wall cladding.

Purpose

These recommendations are intended to assist architects, contractors, owners, building managers, etc., where concerned with the care and maintenance of coated architectural aluminium. The information contains recommended methods as an aid in establishing safe, sound cleaning and maintenance practices with respect to coated aluminium roof covering and wall cladding.

Inspection

It is recommended that the building owner provide a qualified inspector who will see that the desired effect is being obtained with the use of sound cleaning and maintenance procedures.

Two inspections per year and associated cleaning of all areas is required for Limited Warranty coverage. Cleaning is vital in areas where industrial deposits have dulled the surface, where materials from construction processes have soiled the surface or where cleaner run-down from other surfaces should be removed. Local conditions as well as building location within a geographical area quite naturally have an effect on cleanliness.

Regular inspection and maintenance should consist of:

- checking the condition of the sealants, fasteners and flashings to ensure water tightness
- examining local defects (e.g. scratches) that may cause early deterioration of the coating or corrosion of the substrate
- removing any blockage in gutters to avoid overflow or build-up
- removal of leaves, grass, mold and other objects and debris
- removal of dirt in areas of cladding not rinsed naturally by rainwater
- removal of graffiti or other marks

Cleaning of coated aluminium may be scheduled with other cleaning. For example, glass and painted aluminium components can be cleaned at the same time.

Cleaning is specifically required in areas of low rainfall or in industrialized areas. Foggy coastal regions with cycles of condensation and drying may tend to cause a build-up of atmospheric salts and dirt. In any climate, sheltered areas, such as overhangs, may become soiled due to insufficient rainwater rinsing. Thorough rinsing is especially important after cleaning of these sheltered areas.

If automatic or pressure-based wall cleaning equipment is to be used on a building, a test should be made early in equipment design to ensure that the cleaning solutions, brushes, as well as the frequency of cleaning should be taken into consideration to ensure no detrimental effect on or to the coating.

Cleaning procedure and care after installation

After completion of the building, special attention should be paid to fixings, damages to the coating, drilling shavings, pop rivet systems and general building debris.

Construction soils, including concrete or mortar, etc. should be removed as soon as possible. The exact procedure for cleaning will vary depending on the nature and degree of soil. Try to restrict cleaning to mild weather. Cleaning should be done on the shaded side of the building or ideally on a mild, cloudy day.

Method of cleaning, type of cleaner, etc. of one component of the building must be used with consideration for other components such as glass, sealant, painted surfaces, etc.

Removal of light surface soil

Removal of light surface soil may be accomplished in several ways. Some testing is recommended to determine the degree of cleaning actually necessary to accomplish the task. Ideally, an initial step of forceful water rinse from the top down is recommended prior to any cleaner application. Significant benefit is gained with some type of surface agitation. Low water volume with moderate pressure is much better than considerable volume with little pressure. Physical rubbing of the surface with soft, wet brushes, sponges or cloth is also helpful.

The simplest procedure would be to apply the water rinse with moderate pressure to dislodge the soil. If this does not remove the soil, then a concurrent water spray with brushing or sponging should be tested. If soil is still adhering after drying, then a mild detergent will be necessary.

When a mild detergent (Ph7) or mild soap is necessary for removal of soil, it should be used with brushing or sponging. The washing should be done with uniform pressure, cleaning first with a horizontal motion and then with a vertical motion. Apply cleaners only to an area that can be conveniently cleaned without changing position. The surface must be thoroughly rinsed with clean water. It may be necessary to sponge the surface while rinsing, particularly if cleaner is permitted to dry on the surface. The rinsed surface can be air dried or wiped dry with a chamois, squeegee or lint free cloth.

Run down of cleaner (from any operation) to the lower portions of the building should be minimized and these areas should be rinsed as soon as and as long as necessary to reduce streaking etc. from unavoidable run down. Do not allow cleaning chemicals to collect on surfaces or to "puddle" on horizontal surfaces, crevices, etc. These areas should be flushed with water and dried via air or wiped dry with a chamois, squeegee or lint free cloth. Always clean coated surfaces down from top to bottom and follow with a thorough rinsing with clean water. (With one story or low elevation buildings, it is recommended to clean from bottom up and rinse from top down). To avoid water stain, the surface should be wiped.

Mild detergents

Mild soaps or detergents ruled safe for bare hands should be safe for coated aluminium. Stronger detergents such as some dishwasher detergents should be carefully spot tested. Some of the latter may require rubber gloves, long handled brushes, etc. With any of these, the finish should be thoroughly rinsed with clean water and dried via air or wiped dry with a chamois, squeegee or lint free cloth. Some mild cleaning solutions, which consist of selected wetting agents in water solution, are available for automatic building washing machines. These machines would have built in brush agitation, squeegee, filtrations and recirculation; in some, a fresh water connection may be provided.

Cleaning of medium to heavy soil

Some type of mild solvent such as mineral spirits may be used to remove grease, sealant or caulking compounds. Stronger solvent or solvent containing cleaners may have a deleterious or softening effect on coatings; accordingly, great care should be taken. To prevent harm to the finish, these types of solvent or emulsion cleaners should be soap tested and preferably the coating manufacturer should be consulted. Care should be taken to assure that no marring of the surface is taking place in this manner since this could cause an undesirable appearance at certain viewing angles. Cleaners of this type are usually applied with a clean cloth and removed with a cloth. Remaining residue should be washed with mild soap and rinsed with water. Use solvent cleaners sparingly.

It may be possible for solvents to extract materials from sealants which could stain the painted surface or could prove harmful to sealants; therefore, possible adverse effects must be considered. Test clean a small area first.

If cleaning of a heavy surface soil has been postponed or in cases of tenacious soil, stubborn stains, etc., then a more aggressive cleaner and technique may be required. Cleaner and technique should be matched to the soil and the painted finish. Some local manual cleaning may be needed at this point. Always follow the recommendations of the cleaner manufacturer as to proper cleaner and concentration. Test clean a small area first. Cleaners should not be used indiscriminately. Do not use excessive, abrasive rubbings as such may alter surface texture or may impart a "shine" to the surface.

Concrete spillage that has dried on the coated surface may become quite difficult to remove. Special cleaners and/or vigorous rubbing with non-abrasive brushes or plastic scrapers may be necessary. Diluted solutions of Muriatic Acid (under 10%) may be effective in removing dried concrete stains; however, a small test clean area should be tried first, and proper handling precautions must be exercised for safety reasons.

Never mix cleaners

Never mix cleaners. Doing so may be ineffective, and worse, very dangerous. For example, mixing chlorine containing materials, such as bleaches, with other cleaning compounds containing ammonia can cause poisonous gas emissions. Always rinse the coated material after removal of heavy surface soil.

Summary of general cleaning tips

- Over cleaning or excessive rubbing can do more harm than good.
- Strong solvents or strong cleaner concentrations can cause damage to painted surfaces.
- Avoid abrasive cleaners. Do not use household cleaners that contain abrasives on painted surfaces.
- Abrasive materials such as steel wool, abrasive brushes, etc. can wear and harm finishes.
- Avoid drips and splashes. Remove run downs as quickly as possible.
- Cleaning should be done in shade at moderate temperatures. Avoid temperature extremes. Heat accelerates chemical reactions and may evaporate water from solution. Extremely low temperature may give poor cleaning effects. Cleaning under adverse conditions may result in streaking or staining.
- Do not substitute a heavy duty cleaner for a frequently used mild cleaner.
- Do not scour coated surfaces.
- Never use paint removers, aggressive alkaline, acid or abrasive cleaners, phosphate or highly alkaline or highly acid cleaners.
- Follow manufacturers recommendations for mixing and diluting cleaners.
- Never mix cleaners.
- To prevent marring, make sure cleaning sponges, cloth etc. are grit free.
- Always test clean a small surface.
- "An ounce of prevention is worth a pound of cure".

Repair

Damage may be found on the surface of the coating when cleaning or otherwise maintaining the coated roof covering or wall cladding. Paint repair should be restricted to small areas (max. 5.0 m²). Any significant repair work should be discussed with your supplier to retain warranty benefits!

Execution when no corrosion is found:

- The damaged surface should be washed and dried as described above.
- A recommended touch-up paint should be applied for protective and aesthetic reasons.

Execution with small corrosion defects:

- Remove the dust by abrading, scraping, and sand blasting to the bare material.
- Degrease the complete surface.
- Clean and dry the surface (as described above) before applying a repair paint system (primer and top coat) recommended by the material supplier.

Over painting / recladding

If it is deemed necessary to re-paint or re-clad large surfaces, contact Euramax before execution to keep any right of warranty claim.

Investigating the economic feasibility of over-painting the existing structure or replacing the coated sheets is recommended. In case of any questions about over painting please contact us. Using non-compatible systems of repair paints and original coated surfaces might cause undesired effects.

Enclosure 2: Recommended In- and Outside Bend Radii

Pre-painted aluminium is a versatile material that can be bend without any issues if the right product characteristics are available. Possible bend radii depend on two factors; (a) aluminium alloy and hardness; (b) the aging of the paint on the coil.

Concern: EuraTex 2L HDP Protec coated on aluminium

Processing within 2 months after delivery:

Alloy **XXXX**, thickness **X.XX** mm

Temper	T-bend	Ri rec.	Ro rec.
H42	≥ 1,5	≥ 1,5*Y mm.	≥ Ri + Y mm.
H44	≥ 1,5	≥ 1,5*Y mm.	≥ Ri + Y mm.
H46	≥ 2	≥ 2,0*Y mm.	≥ Ri + Y mm.
H48	≥ 2,5	≥ 2,5*Y mm.	≥ Ri + Y mm.

Processing later than 2 months after delivery:

Alloy **XXXX**, thickness **X.XX** mm

Temper	T-bend	Ri rec.	Ro rec.
H42	≥ 2,5	≥ 2,5*Y mm.	≥ Ri + Y mm.
H44	≥ 2,5	≥ 2,5*Y mm.	≥ Ri + Y mm.
H46	≥ 3	≥ 3*Y mm.	≥ Ri + Y mm.
H48	≥ 3,5	≥ 3,5*Y mm.	≥ Ri + Y mm.

- T-bend → Minimum recommended T-bend
- Ri rec. → Minimum inside bend radii [mm]
- Ro rec. → Minimum outside bend radii [mm]
- Y → Material thickness [mm]

Enclosure 3: General Terms and Conditions of Sale and Delivery

Article 15: Guarantee

15.1. Euramax guarantees that its Products are manufactured with the proper materials and with skill and care, and that its services provided it supplies are properly performed. Nevertheless, in the event of any defects resulting from the materials used in, or manufacture of, any Products Euramax will either remedy the defects, or supply the parts necessary for such repairs, or completely replace the relevant Products, or pay compensation up to a maximum of the sum invoiced for such Products, less VAT, at its discretion.

15.2. The guarantee specified in section 1 of this article is subject to the terms and conditions of guarantee of Euramax, which will be supplied to the Customer on request and free of charge. A guarantee will only be given if the Customer truthfully completes a guarantee request form, and subject also to the other provisions of these General Conditions and the terms and conditions of guarantee.

15.3. The guarantee term is twelve (12) months following delivery date.

15.4. The guarantee does not entitle the Customer to the repair, replacement, etc., of Products without the prior written consent of Euramax, otherwise this guarantee will lapse and the related costs will be the liability of the Customer.

15.5. Defects not covered by the guarantee are defects arising wholly or partly as a result of:

- non-compliance with instructions for use, operating regulations, etc., or use other than normal use;
- normal wear and tear;
- assembly, installation, or repair by the Customer or a third party without the prior written consent of Euramax;
- the application of any government regulation concerning the nature or quality of the materials used;
- pursuant to Article 6 of these General Conditions, any design, drawing or other instruction of the Customer for custom-made Products, unless expressly agreed otherwise;
- materials or goods supplied by the Customer to Euramax for processing or performance of a contract, unless expressly agreed otherwise;
- materials and/or Products used in consultation with the Customer;
- parts obtained by Euramax from third parties, insofar as Euramax receives no guarantee from such third parties in respect thereof;
- advice given by Euramax, unless expressly agreed otherwise;
- the processing of the Products by the Customer, unless Euramax specifies a specific processing method in its documentation, brochures, etc., or otherwise permits such processing without reservation in writing;
- environmental and climatic-related factors;
- the use of the Products otherwise than for the purposes indicated by the Customer;
- the failure to provide information concerning purpose, location, or environmental and climatic-related factors;
- edge preparation, such as cutting and slitting;
- mechanical or chemical damage to the painted surface;
- application of unsuitable cleaning products, methods, or intervals (the advice is to clean once per year with a cleaning product that does not harm the paint layer);
- hairline cracks resulting from unsuitable engineering forming, converting, or other kinds of processing of the materials or Products;
- effects of fire or other natural disasters such as storm, hurricane, tornado, earthquake, falling objects, radioactivity, vandalism, or acts of war;
- failure to store materials or Products properly and in a normally-accepted way;
- contact with adhesives or sealants that can damage the paint layer, or contact with iron or iron filings created by drilling, sawing, milling etc.;
- non-compliance with the standards and methods applying in the construction industry or with the guidelines issued by Euramax for the processing, reprocessing, and assembly of the materials or Products.

15.6. If the Customer fails to comply properly, on time, or at all with any obligation under a contract with Euramax, or any contract derived therefrom, Euramax is not bound by any guarantee, or obliged to pay any compensation, howsoever described, in relation to such contract.

15.7. Any claim under this article will lapse if the Customer has repaired, dismantled, or otherwise worked on the relevant Products, or engaged a third party to do the same, without prior written consent of Euramax.

15.8. If in compliance with its guarantee obligations Euramax replaces any Products or parts thereof, such Products or parts remain owned by Euramax.

15.9. The guarantee does not cover Products installed, used, or consumed at a location within a distance of 1500 meters of a building that emits chemical substances or other aggressive substances. This provision also applies to a change in circumstances whereby a situation as described in this section arises.

15.10. The Client must:

- store the Products up to the time they are processed in the usual manner and the usual duty of care;
- in case of converting or otherwise processing the Products, comply with the relevant Euramax guidelines – a copy of which will be sent on request free of charge;
- assemble the Products in such a way that they do not have extended contact with water.

15.11. In the event of a repair under the guarantee, the guarantee period will end on the same date as the original guarantee. In the event of a repair or additional work the guarantee period will not be extended or renewed.